

PACKAGING INSTRUCTIONS

Please note the following points. We wish that every package reach its recipient safely and without any problems.

The goods must always be packed in such a way that they do not endanger the transport of you or others. For long objects, such as rods, their outers should be protected with carton. You will also find our packaging guide (Key principles of packaging) in the appendix.

Shipments are usually sorted on conveyor systems. When packing, please note that your package must also resist an 80 cm fall.

Without proper packaging, responsibility is not given.

How to package properly:

- The outer packaging must be able to resist the internal and external pressure. For sensitive, heavy, or quadrate products, use at least two layers of corrugated cardboard.
- ALL of the contents of the package must be well padded on all sides and the contents must not come into direct contact with the outer package.
- All sides must be protected or secured, like the chance of “fall out” is high.
- Packaged goods must not move inside the package. The contents may damage the packaging itself. Wrapping into paper or styrofoam are not appropriate protection. They are only suitable for filling the empty spaces in the box, but do not prevent the movement of the packaged goods in the packaging.
- For different product properties, the inner packaging must be adapted to the most sensitive product.
- Seal the outer package, use a strap for heavier packages.
- Please remove or stick away the old labels and barcodes.
- Tighten the closing lid of the box transversely with a tape.

What else should I consider when packing?

- When selecting the external box, note the max. delivery dimensions and weights.
- The contents must be able to resist a fall of at least 80 cm. Keep this in mind when sending glass or sensitive, fragile products.
- Use an inner carton box to secure fragile items and / or fill the box plentifully with a suitable material.
- If you still have the original packaging, use it and put it in the external carton.
- In the case of broken beverage bottles, a complaint will only be accepted if they have been sent in certified packaging for parcel delivery.

Correct addressing

- The consignee's address must be clearly and legibly (ideally printed) on the packaging.
- It must be strongly glued to the box. (We can provide you label on request)
- In ALL cases, please include the address of the consignee and the sender in the package so that the shipment can be identified even in case of damage.
- The details of the sender must also be indicated on the package. However, please ALWAYS cross it out or write it in a much smaller font size than the recipient's details.

We are glad to answer any questions you may have